

Health and Social Care Exam

Topic 1 - Understand How to Support Individuals to Maintain Their Rights.

Includes:

- ***The rights of individuals***
- ***How care workers can support individuals to maintain their rights***
- ***Ways to communicate effectively***
- ***How GP surgeries provide up to date information***
- ***How to challenge discriminatory behaviour***
- ***How to complain***
- ***Advocacy***

Topic 2 - Understand the Importance of Values of Care and How They are Applied

Includes:

- ***Values of care in health settings***
- ***Values of care in social care settings***
- ***Values of care in early years care and education***
- ***How the values of care are applied in health and social care settings***
- ***How the values of care are applied in early years care and education settings***
- ***The importance of applying the values of care (including being a reflective practitioner)***
- ***The effects on people who use services if the values of care are not applied (how PIES are affected)***

Topic 3 - Understand How Personal Hygiene, Safety and Security Measures Protect Individuals

Includes:

- ***Personal hygiene***
- ***Safety procedures and safety measures (including emergency procedures, use of equipment, moving and handling techniques)***
- ***Security measures (keeping settings secure from strangers and intruders, preventing clients and patients from leaving the setting)***
- ***How individuals are protected (including methods for reducing the spread of infection and methods for reducing risks and dangers)***

Topic 4 - Understand How Legislation Impacts on Care Settings

Includes:

- ***Understand how legislation impact on care settings***
- ***Equality Act 2010***
- ***Children Act 2004***
- ***Data Protection Act 1998***
- ***Health and Safety at Work Act 1974***
- ***Mental Health Act 2007***
- ***The impact of legislation in health, social care and early years services (including how it impacts on service users, care practitioners and service providers***